

+10 change to
Coding

Review of West Herts SLA Performance Months 1-6

Summary

At the end of September the cumulative position is an under-performance of £1063k, assuming that the 933 uncoded spells are all resolved within the national timescale. This reflects a further worsening of £200k from August.

Emergency and Non-Elective

Overall there is a financial over-performance of £785k including the threshold adjustment.

The activity variance of 22 spells is made up as follows:

Surgery is 85 spells below a plan of 1608.
Orthopaedics is 51 spells below a plan of 849.
Paediatrics is 143 spells above plan.
Obstetrics is 507 spells above plan.
Medicine and Elderly are 135 spells below plan.

It has been determined that Paediatric non-PbR activity was part of the Paediatric Block. As a result the Block has been reduced by the value of the identified activity and no activity variance is being reported against this line.

A and E attendances are 450 above plan but because of a change in mix of attendances the value is £57k below plan.

Elective

Overall there is an under-performance of 978 spells compared with an under-performance of 841 spells at the end of August.. The value of the under-performance is £1.8m having increased from £1.3m the previous month..

The activity variance is made up as follows:
Surgery 486 spells below plan (August 372 spells below)
Urology 263 spells below plan (August 212 spells below).
Orthopaedics 379 spells below plan (August 319 spells below)
ENT 146 spells below plan (August 124 spells below)
Ophthalmology 200 spells below plan (August 192 spells below)
Paediatrics 134 spells above plan (August 107 spells above)
Gynaecology 333 spells below plan (August 261 spells below).
Clinical Haematology and Immunology 434 spells above plan

The S22s not as a result of patient condition have been deducted up to Month 5 and amount to 169 spells. Orthopaedics, Ophthalmology and Surgery account for 67% of this activity.

First Attendances

Overall there is a shortfall of 2939 attendances with a financial shortfall of £408k

The activity variance is made up as follows

Surgery 771 attendances below plan

Orthopaedics 351 attendances below plan

ENT 930 attendances below plan - Capacity issues Plan was set too high

Gastroenterology is 193 attendances below plan.

Cardiology is 215 attendances above plan.

Dermatology is 352 attendances below plan, this will get worse as the SLA will be reduced with the implementation of the CATS.

Neurology is 166 attendances below plan.

Rheumatology is 458 attendances below plan.

Obstetrics is 157 attendances above plan.

Gynaecology is 310 attendances below plan.

Follow Up Attendances

Overall there is a shortfall under the "cap" of 3095 having allowed for the removal of Pre-Operative Assessment Clinics that are deemed to be part of the inpatient tariff.

This is driven by the under-performance in first attendances.

Ophthalmology is above Plan as is Oral Surgery, Cardiology, Paediatrics and Obstetrics.

Other/Block

There continues to be over-performance on ITU now totalling £598k but a small under-performance on HDU of £12k.

GUM and HIV continue to over-perform and this now totals £92k..

Data for Pathology and Radiology is provided but capped at 0 over-performance

Waiting Lists

Total referrals for September 5246 average for previous 5months 6254

Surgery referrals fell by 81 from August. Orthopaedics fell by 77 and Ophthalmology by 62. The latter may be beginning to show the impact of the CATS.

Cardiology referrals fell by 87 from August. Dermatology fell by 102 presumably as a result of the CATS having commenced.

Patients waiting more than 5 weeks fallen from 2879 at end of April to 1592 at the end of September.

DNAs for first attendances were in excess of 500 for the second month running.

Decisions to Admit in August were 1551, the lowest monthly figure to date and compares with over 2000 per month for April and May.

Inpatient waiting list fallen from 5586 at end of April to 4746 at end of September. Those waiting over 11 weeks fallen from 1489 to 922, but there has been a small increase from August.

There have been no cancer breaches in September.

Response to complaints within 25 days has improved significantly but is still below the target level.

Recording of Ethnic Monitoring remains a major issue in terms of meeting Data Quality targets. There seems to be no ability to increase the level of recording above the low 30%.

Uncoded episodes fell back from the seasonally high August figure.

Planned procedures not carried out remained increased in September although these are currently un-validated figures.

Emergency re-admission within 28 days fell in September to the lowest figure yet this year at 9.9%.

Labour turnover fell back slightly in September from 14.4% to 14.2%. The number of staff in post fell again for the sixth month running and is below the target figure.

The evaluation of major risks is slightly down from August.

Andrew Moore

Week Starts Year to date																		
PCT	POD	Specialty	Description	Annual Plan			Cum Month & Plan			Cum Month & Actual			Variances			Closed		
				No.	Activity No.	SLA Value E	No.	Activity No.	SLA Value E	SLA Value E	SLA Value E	SLA Value E	SLA Value E	SLA Value E	Activity No.	SLA Value E	Activity No.	SLA Value E
Emergency	100	General Surgery	3,286	6,964,423	1,646	3,477,212	1,405	0	0	77	1,482	0	3,343,454	3,343,454	106	133,757	133,757	133,757
	101	Urology	355	681,062	170	340,531	130	0	1	131	0	286,927	286,927	47	41,604	41,604	41,604	
	110	Orthopaedics	1,697	5,741,765	849	2,870,863	725	0	32	757	0	2,714,913	2,714,913	92	155,960	155,960	155,960	
	120	ENT	3	2,252	2	1,126	1	0	1	0	1	1,515	1,515	-359	1	-369	-369	
	130	Ophthalmology	13	15,376	7	7,886	6	0	6	0	6	7,241	7,241	-446	1	-446	-446	
	140	Oral Surgery	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	141	Restorative Dentistry	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	143	Orthodontics	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	180	A&E	3,824	2,624,702	1,612	1,412,351	1,417	0	101	1,518	0	1,370,385	1,370,385	284	33,866	33,866	33,866	
	190	Anaesthetics	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	191	Pain Clinic	5,426	9,589,771	2,714	4,784,886	2,502	0	0	74	2,578	0	5,108,175	5,108,175	138	-311,290	-311,290	-311,290
	300	General Medicine	941	1,786,885	471	863,346	416	0	0	424	0	840,845	840,845	47	52,702	52,702	52,702	
	301	Gastro-enterology	57	125,814	29	62,907	5	0	2	10	0	17,973	17,973	19	44,934	44,934	44,934	
	302	Endocrinology	32	86,854	16	43,327	19	0	0	19	0	60,986	60,986	-3	-17,669	-17,669	-17,669	
	303	Clinical Haematology	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	316	Clinical Immunology	1,609	3,357,282	805	1,676,146	669	0	0	25	894	0	1,519,298	1,519,298	111	156,848	156,848	156,848
	320	Cardiology	19	58,535	10	29,768	7	0	0	7	0	18,219	18,219	3	11,549	11,549	11,549	
	330	Dermatology	692	1,180,781	346	580,391	367	0	19	416	0	743,337	743,337	-70	-162,947	-162,947	-162,947	
	340	Thoracic Medicine	1	2,493	1	1,247	1	0	1	2	0	4,229	4,229	-2	-2,983	-2,983	-2,983	
	361	Nephrology	0	0	0	0	0	0	0	0	0	6,146	6,146	-3	-6,146	-6,146	-6,146	
	370	Medical Oncology	1	5,116	1	2,558	0	0	0	0	0	0	0	0	1	2,558	2,558	2,558
	400	Neurology	477	685,780	239	447,884	161	0	0	7	186	0	270,767	270,767	71	177,117	177,117	177,117
	410	Rheumatology	1,622	1,942,183	911	971,052	875	0	0	79	1,054	0	1,180,431	1,180,431	-143	-209,339	-209,339	-209,339
	420	Paediatrics	4,065	9,878,612	2,033	4,836,306	1,505	0	0	86	1,591	0	4,051,547	4,051,547	442	886,759	886,759	886,759
	501	Care Of The Elderly	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	502	Obstetrics	1,124	1,160,926	562	580,463	532	0	0	0	0	0	0	0	0	0	0	0
	510	Gynaecology	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	560	Anti Natal	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	600	Middle Led Episodes	1	3,984	1	1,982	0	0	0	0	0	0	0	0	1	1,982	1,982	1,982
	630	Clinical Oncology	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		Immuno Pathology	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		Threshold Calculation	21,257	44,288,228	12,629	23,134,114	10,879	0	0	512	11,391	0	22,117,576	22,117,576	0	1,016,536	1,016,536	1,016,536
		total activity value	461,000	0	243,500	0	0	0	0	0	0	751,768	751,768	0	-506,268	-506,268	-506,268	
		Threshold segment	47,242,226	0	23,621,114	0	0	0	0	0	0	23,621,114	23,621,114	0	0	0	0	
		Threshold	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		A&E A&E Department	29,141	2,957,032	14,571	1,478,516	12,879	0	0	0	12,679	0	1,300,779	1,300,779	1,692	177,737	177,737	177,737
		High Standard	40,198	2,947,068	20,246	1,473,546	7,923	0	0	0	7,923	0	578,379	578,379	12,325	895,169	895,169	895,169
		Low MU MU	37,952	2,100,616	18,976	1,050,306	33,402	0	0	0	1,057,110	0	-1,426	-1,426	-766,802	-14,426	-14,426	-766,802
		A&E Harman - OOH Adjustment	15,176	836,982	7,586	419,986	7,629	0	0	0	419,986	0	-41	-41	401	0	0	0
		Total Emergency Activity	148,022	85,898,364	74,511	27,700,982	72,712	0	0	0	0	0	0	0	0	-229,204	0	-229,204
			148,022	85,898,364	74,511	27,700,982	72,712	0	0	0	0	0	0	0	0	0	0	0
			73,242	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
															73,242	0	0	0

Non-elective		Total Emergency (N.E.)	
100	General Surgery	-20.373	-20.373
101	Urology	-15.896	-15.896
110	Orthopaedics	-36.036	-36.036
120	ENT	-1.075	-1.075
130	Ophthalmology	0.0	0.0
140	Oral Surgery	0.0	0.0
141	Restorative Dentistry	0.0	0.0
143	Orthodontics	0.0	0.0
180	A&E	0.0	0.0
190	Anaesthesia	0.0	0.0
191	Pain Clinic	0.0	0.0
300	General Medicine	159	150,572
301	Gastro-enterology	22	32,580
302	Endocrinology	1	3,189
303	Clinical Haematology	5	11,896
318	Clinical Immunology	0	0
320	Cardiology	48	46,383
330	Dermatology	0	0
340	Thoracic Medicine	33	32,585
361	Nephrology	1	0
370	Medical Oncology	1	1,186
400	Neurology	0	0
410	Rheumatology	0	0
420	Pediatrics	401,408	401,408
430	Care Of The Elderly	0	0
501	Obstetrics	129	134,175
502	Gynaecology	4,182	4,134,191
510	Anti Natal	0	0
580	Mischiefs And Epilepsy	17	25,118
600	Clinical Oncology	0	0
630	Immuno Pathology	0	0
Total Non-Elective		7,849	8,739,926
Total Emergency (N.E.)		155,871	64,339,892
Assume U Codes = 1,980			
U Code Value		1,016,500	1,016,500
Adjusted threshold activity value		23,134,076	23,134,076
Threshold Adjustment		243,518	243,518
Renewed SLA Value		32,887,486	32,887,486

POD	Specialty	Description	Annual Plan			Cost Month 4/2011			Cost Month 5/2011			Cost Month 6/2011			Cost Month 7/2011		
			No.	SLA Value	Activity No.	SLA Value	Activity No.	SLA Value	Activity No.	SLA Value	Activity No.	SLA Value	Activity No.	SLA Value	Activity No.	SLA Value	Activity No.
Electives			5,578	7,440,858	2,788	3,720,326	2,241	2,7	34	2,302	0	3,008,258	0	712,070	485	485	712,070
100	General Surgery		3,929	3,054,165	1,965	1,527,083	1,638	20	46	1,702	0	1,342,384	263	184,688	263	184,688	263
101	Urology		5,051	10,447,658	2,526	5,223,619	1,884	58	104	2,147	0	4,113,927	379	1,068,852	379	1,068,852	379
110	Orthopaedics		1,308	1,183,854	654	591,927	493	6	7	508	0	442,552	146	149,375	146	149,375	146
120	ENT		2,449	1,844,768	1,225	622,384	998	20	1	1,025	0	753,823	200	68,762	200	68,762	200
130	Ophthalmology		884	525,404	342	262,702	275	4	7	286	0	218,184	56	43,538	56	43,538	56
140	Oral Surgery			0	0	0	0	0	0	0	0	0	0	0	0	0	0
141	Restorative Dentistry			0	0	0	-1	1	0	0	0	0	0	0	0	0	0
143	Orthodontics			0	0	0	0	0	0	0	0	0	0	0	0	0	0
145	A&E		186	146,864	93	73,432	82	1	0	63	0	96,559	10	-23,127	10	-23,127	10
160	Anaesthetics		517	265,642	259	147,821	191	2	6	201	0	104,887	58	42,934	58	42,934	58
190	Pain Clinic			0	0	0	0	0	0	0	0	0	0	0	0	0	0
191	General Medicine		812	425,121	498	217,581	32	0	2	34	0	35,480	372	182,081	372	182,081	372
200	Gastro-enterology		3,951	1,857,805	1,978	926,803	2,498	1	61	2,558	0	1,149,563	-563	-220,780	-563	-220,780	-563
301	Endocrinology		3	2,183	2	1,032	6	0	0	45	0	4,480	-7	-3,369	-7	-3,369	-7
302	Clinical Haematology		1,330	703,375	665	351,687	1,092	0	45	1,137	0	655,315	-172	-303,628	-172	-303,628	-172
303	Clinical Immunology			0	0	55	0	2	57	0	29,014	-57	-20,014	-57	-20,014	-57	
316	Cardiology		1,401	2,160,886	701	1,080,449	632	5	6	645	0	986,277	56	114,172	56	114,172	56
320	Dermatology		1	1,767	1	884	2	0	2	105	0	1,075	-2	-181	-2	-181	-2
330	Therapeutic Medicine		418	335,102	209	167,551	200	0	15	215	0	165,200	-40	2,351	-40	2,351	-40
340	Nephrology		3	4,409	2	2,205	1	0	1	0	2,470	1	-288	1	-288	1	
351	Medical Oncology		19	14,573	10	7,287	92	0	0	97	0	52,971	-88	-45,885	-88	-45,885	-88
370	Neurology		1	784	1	362	18	0	0	18	0	7,124	-16	-6,742	-16	-6,742	-16
400	Rheumatology		15	32,040	6	18,020	29	0	2	31	0	35,057	-23	-19,037	-23	-19,037	-23
410	Pediatrics		462	302,982	231	191,281	351	0	14	365	0	308,807	-134	-118,326	-134	-118,326	-134
420	Care Of The Elderly		54	72,510	27	36,255	15	0	12	17	0	34,951	10	1,304	10	1,304	10
430	Obstetrics		105	85,867	53	44,934	0	0	0	0	0	53	44,634	53	44,634	53	
501	Gynaecology		3,986	3,727,861	1,698	1,063,841	1,318	0	0	0	0	1,542,816	333	321,025	333	321,025	333
502	Ante Natal			0	0	0	0	0	0	0	0	0	0	0	0	0	0
510	Community Midwife		197	175,462	98	87,781	151	0	2	153	0	108,542	-55	-18,761	-55	-18,761	-55
560	Clinical Oncology			0	0	0	0	0	0	0	0	0	0	0	0	0	0
580	Immuno Pathology			0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total SUS Activity			31,869	34,735,028	15,935	17,367,514	14,390	169	390	14,857	0	15,179,306	978	2,188,208	978	2,188,208	978
												Assume U Codes at	1,000	300,000	300,000	300,000	300,000
												U Code Value		16,577,306	16,577,306	16,577,306	16,577,306
												Revised SLA					

POD	Specialty	Description	Annual Plan			Cum Month 8 Plan			Cum Month 9 Actual			Variance totals		
			1st Qtr	SLA Value	Activity No.	SLA Value	Activity No.	SLA Value	Activity No.	Total Capped Activity No.	Capped Activity No.	SLA Value	Activity No.	SLA Value
First Attendance			9,690	1,489,461	4,800	744,731	0	0	0	4,028	0	625,793	771	118,938
100	General Surgery		3,098	496,311	1,533	248,150	0	0	0	1,446	0	234,336	67	13,620
101	Urology		13,298	1,986,305	6,648	983,153	0	0	0	6,297	0	943,242	351	49,911
110	Orthopaedics		8,042	956,346	4,021	479,173	0	0	0	3,091	0	367,726	930	111,447
120	ENT		7,827	809,798	3,914	404,699	0	0	0	3,926	0	408,382	-15	-3,493
130	Ophthalmology		2,723	340,817	1,362	170,309	0	0	0	1,369	0	170,860	-5	-582
140	Oral Surgery		141	Ratiositive Dentistry	0	0	0	0	0	11	0	1,670	-11	-1,670
143	Orthodontics		137	30,640	69	15,320	0	0	0	50	0	11,150	19	4,170
148	A&E		0	0	0	0	0	0	0	92	0	59,590	-52	-59,590
150	Anaesthetics		0	0	0	0	0	0	0	0	0	0	0	0
190	Pain Relief		525	100,597	263	50,290	0	0	0	212	0	40,704	51	9,595
191	General Medicine		592	130,499	298	65,250	0	0	0	231	0	50,568	65	14,862
300	Gastro-enterology		2,632	546,226	1,416	273,113	0	0	0	1,223	0	238,081	193	37,022
301	Endocrinology		1,398	291,946	654	140,973	0	0	0	605	0	130,471	49	10,502
302	Clinical Hematology		757	212,370	379	105,165	0	0	0	353	0	98,419	26	7,788
303	Clinical Immunology		0	0	0	0	0	0	0	0	0	0	0	0
316	Dermatology		4,363	680,326	2,197	340,163	0	0	0	2,411	0	374,035	-215	-33,872
320	Thoracic Medicine		7,821	932,504	3,911	468,252	0	0	0	3,556	0	425,086	352	41,164
330	Nephrology		1,985	400,455	983	200,226	0	0	0	987	0	193,149	36	7,078
340	Medical Oncology		137	30,903	69	15,452	0	0	0	60	0	15,937	1	-486
361	Neurology		169	30,263	85	19,142	0	0	0	21,111	0	21,111	-9	-1,970
370	Paediatrics		662,520	1,065	331,265	0	0	0	859	0	280,539	166	40,726	
400	Care Of The Elderly		4,334	973,345	2,167	485,812	0	0	0	1,709	0	363,053	458	103,869
410	Obstetrics		3,236	703,163	1,618	351,592	0	0	0	1,698	0	368,032	-78	-16,441
420	Paediatrics		1,409	405,779	705	202,860	0	0	0	506	0	169,344	117	33,546
430	Orthopaedics		4,294	681,912	2,147	340,956	0	0	0	2,034	0	364,032	-157	-23,076
501	Gynaecology		11,356	1,572,252	5,676	786,126	0	0	0	5,368	0	740,486	310	45,838
502	Ante Natal		0	0	0	0	0	0	0	0	0	0	0	0
510	Comm midwife		0	0	0	0	0	0	0	0	0	0	0	0
560	Clinical Oncology		192	39,163	96	19,582	0	0	0	101	0	20,804	-5	-1,023
630	Immunology		0	0	0	0	0	0	0	0	0	0	0	0
Total SUS Activity			92161	14503748	46,061	7,251,874	0	0	0	42,690	0	6,744,424	3,391	507,450
Outpatient Procedures														
Colposcopies			0	0	0	0	0	0	0	452	0	99,892	-452	-99,892
Total Activity			0	0	0	0	0	0	0	452	0	99,892	-452	-99,892

Prod.	Specialty	Description	Annual Plan		Current Month & Forecast		Actual		Budgeted		Variance Month		Cumulative		
			100%	Activity No.	SLA Volume	Activity No.	SLA Volume	Activity No.	SLA Volume	Activity No.	Total	Capped	Actual	SLA Volume	Actual
Perf.	Perf.	Perf.	Perf.	Perf.	Perf.	Perf.	Perf.	Perf.	Perf.	Perf.	Perf.	Perf.	Perf.	Perf.	
FNP Attendance															
100	General Surgery	12,767	1,021,600	6,384	510,933	6	6,456	5,362	629,303	72	-6,002	1,022	611,620		
	Urology	6,346	512,038	3,173	258,019	2	3,085	2,893	262,002	-323	-25,963	189	14,579		
101	Orthopedics	22,869	170,140	11,455	851,733	6	12,520	10,831	604,551	-1,086	-42,003	604	43,172		
110	Ophthalmology	5,802	344,573	4,391	272,268	6	3,604	260,452	230,832	897	41,857	697	41,857		
120	ENT	12,767	635,082	6,384	317,531	6	7,503	3,711	371,413	-1,120	-53,864	-1,120	53,864		
130	Dental	185,153	1,531	96,577	0	0	1,720	1,720	108,070	-169	-12,484	-169	-12,484		
140	Oral Surgery	0	0	0	0	0	15	15	1,712	-15	-1,712	0	0		
141	Restorative Dentistry	902	72,553	451	36,277	0	624	329	86,404	-373	-30,128	123	9,810		
143	Orthodontics	0	0	0	0	0	132	40	64,240	-132	-40	40	19,253		
160	A&E	0	0	0	0	0	0	0	0	0	0	0	0		
190	Anesthesia	760	98,984	380	33,497	0	382	382	34,376	-12	-12	-12	-479		
191	Pain Relief	1,110	104,612	555	52,306	0	426	426	40,044	129	12,202	129	12,202		
200	General Medicine	4,474	427,086	2,237	215,543	0	2,897	1,812	183,805	-430	-40,388	365	20,576		
301	Gastro-enterology	4,248	383,885	2,119	181,833	0	3,210	1,900	176,983	-1,008	-46,528	159	14,970		
302	Endocrinology	5,538	486,352	2,789	246,176	0	2,718	2,718	234,143	51	8,033	51	8,033		
303	Clinical Hematology	5,578	457,620	2,749	228,810	0	0	0	0	0	0	0	0		
310	Clinical Immunology	0	0	0	0	0	0	0	0	0	0	0	0		
320	Cardiology	0	0	0	0	0	0	0	0	0	0	0	0		
330	Dermatology	12,749	75,205	6,375	579,003	6	6,657	512,322	262,305	-2,319	-32,820	573	37,247		
340	Thoracic Medicine	4,545	489,790	2,273	234,880	2	2,271	2,192	241,143	-89	-12,067	81	-4,253		
351	Nephrology	1,128	189,626	584	84,813	0	980	140,925	87,444	-326	-55,812	4	-6,631		
361	Medical Oncology	1,033	269,384	517	44,982	0	1,278	968	111,086	48,426	70,204	-52	-4,454		
400	Neurology	2,769	574,201	1,345	267,101	0	1,243	1,168	267,617	162	18,754	216	35,292		
410	Rheumatology	0	0	0	0	0	3,626	3,626	359,226	521	53,896	521	53,896		
410	Pediatrics	4,958	552,491	2,426	278,246	0	2,898	2,898	338,124	-538	-61,679	-538	-61,679		
420	Care Of The Elderly	2,880	369,593	1,730	184,797	0	1,184	180,958	153,890	20	3,939	238	30,817		
501	Obstetrics	6,846	603,126	4,423	301,583	0	1,452	1,452	322,744	-300	-25,721	-21,181			
502	Gynaecology	0	0	0	0	0	4,813	4,748	327,254	408	36,195	408	36,195		
510	Arte Neural	0	0	0	0	0	4,459	4,459	339,229	0	0	0	0		
500	Community Medicine	1,220	100,040	610	50,020	0	0	0	200	21,320	350	20,700	350	20,700	
830	Clinical Oncology	0	0	0	0	0	0	0	0	0	0	0	0		
830	Innervation	0	0	0	0	0	0	0	0	0	0	0	0		
Total FNP Activity		147,043	11,856,101	73,522	5,826,051	0	0	62,738	70,426	6,062,604	5,540,900	-4,215	-75,614	3,095	251,151
100	Pre-op assessment					0	4,397	4,397	0	0	-4,397	0	-4,397	0	

West Herts Hospitals NHS Trust
Performance Report for West Herts PCT

		Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Source of Data
GP outpatient referrals received	PCT Specific	622	581	583	781	580	696					QADS Which Doctor OP Waiting Lists
100 - General Surgery		204	155	151	245	173	174					
101 - Orthopaedic		512	432	368	670	477	410					
110 - Orthopaedic Surgery		440	360	415	573	428	383					
120 - Ear Nose And Throat		424	361	418	468	384	338					
130 - Ophthalmology		218	128	148	214	168	180					
140 - Oral Surgery		0	0	0	0	0	0					
141 - Restorative Dentist		9	3	6	8	5	7					
143 - Orthodontics		1	0	2	0	1	0					
160 - Anaesthetics		5	21	7	81	18	28					
181 - Pain Management												
Total Surgical Division		2,439	2,061	2,064	2,911	2,211	1,907					
Other outpatient referrals	PCT Specific	73	74	88	115	78	78					
100 - General Surgery		68	62	83	79	68	70					
101 - Orthopaedic		621	512	583	619	548	542					
110 - Orthopaedic Surgery		48	44	36	58	42	38					
120 - Ear Nose And Throat		159	144	147	188	140	113					
130 - Ophthalmology		21	25	38	29	32	34					
140 - Oral Surgery		4	0	1	1	0	3					
141 - Restorative Dentist		0	1	0	1	1	2					
143 - Orthodontics		0	0	0	0	0	0					
160 - Anaesthetics		10	8	0	23	8	5					
Total Surgical Division		1,869	678	884	1,864	923	877					
GP outpatient referrals received	PCT Specific	38	17	10	24	14	10					
300 - General Medicine		36	32	21	36	31	15					
301 - Gastroenterology		223	202	188	244	172	180					
302 - Endocrinology		84	78	81	130	75	77					
303 - Hematology		30	42	38	51	33	27					
305 - Cardiology		221	163	202	318	206	188					
306 - Dermatology		805	802	834	783	848	848					
340 - Thoracic Medicine		123	88	103	161	114	127					
361 - Nephrology		8	18	17	22	16	11					
370 - Medical Oncology		0	0	0	0	2	0					
400 - Neurology		143	97	98	142	95	92					
410 - Rheumatology		151	110	90	178	130	157					
430 - Care of the Elderly		106	69	68	112	73	84					
800 - Oncology		1	0	0	0	2	1					
Total Medicine		1,750	1,853	1,446	3,198	1,671	1,338					
Other outpatient referrals	PCT Specific	5	0	1	0	1	2					
300 - General Medicine		8	11	13	18	15	26					
301 - Gastroenterology		15	18	16	32	36	37					
302 - Endocrinology		13	16	9	28	16	15					
303 - Hematology		21	22	11	32	8	12					
320 - Cardiology		63	88	43	42	22	32					
330 - Dermatology		41	44	34	48	32	35					
340 - Thoracic Medicine		84	42	42	71	34	46					
361 - Nephrology		8	0	2	4	3	0					
370 - Medical Oncology		0	2	0	0	4	6					
400 - Neurology		32	26	28	34	25	36					
410 - Rheumatology		47	34	36	71	50	34					
430 - Care of the Elderly		16	16	16	22	6	7					
800 - Oncology		35	37	35	32	35	40					
Total Medicine		363	322	323	458	318	361					
GP outpatient referrals received	PCT Specific	400	188	184	210	122	146					
601 - Obstetrics		601	601	463	606	481	480					
602 - Gynaecology												
603 - Middle Lead Episodes												
Total Womens Division		334	788	647	843	603	631					
Other outpatient referrals	PCT Specific	65	67	71	68	78	48					
600 - Pediatrics		103	106	72	108	88	70					
601 - Obstetrics												
602 - Gynaecology												
603 - Middle Lead Episodes												
Total Womens Division		163	178	143	177	152	118					
Total		8,113	8,120	8,409	7,633	8,784	8,245					
Total Outpatients Waiting		Trust	2878	2776	2715	2374	2180	1882				Trevor Hill and Performance Report to the Board
more than 6 weeks			2880	2400	2180	1900	1680	1400				
3100+ days		Trust	1	1	0	8	46	90				Trevor Hill and Performance Report to the Board
Waiting 6+ weeks		Trust	55	55	57	118	153	72				
Waiting <6 weeks		Trust	55	55	57	126	188	182				
Total waiters		Trust	1287	1113	1087	1145	988	428				Trevor Hill and Performance Report to the Board
Audiology - Audiology Assessments		Trust	127	28	70	85	83	85				Trevor Hill and Performance Report to the Board
Cardiology - echocardiography		Trust	48	51	40	33	23	15				Trevor Hill and Performance Report to the Board
Cardiology - coronary angiography		Trust	128	65	118	188	173	82				Trevor Hill and Performance Report to the Board
Cardiology - echo stress test		Trust	177	135	156	231	186	77				Trevor Hill and Performance Report to the Board
Colonoscopy		Trust	88	88	83	96	36	4				Trevor Hill and Performance Report to the Board
Colonoscopy		Trust	188	184	181	154	140	178				Trevor Hill and Performance Report to the Board
Endoscopy		Trust	234	243	227	230	178	180				Trevor Hill and Performance Report to the Board
Flexi-sigmoidoscopy		Trust	86	36	46	16	13	9				Trevor Hill and Performance Report to the Board
Gastroscopy		Trust	134	161	118	126	149	137				Trevor Hill and Performance Report to the Board
Gastroscopy		Trust	180	200	164	182	182	146				Trevor Hill and Performance Report to the Board
Cystoscopy		Trust	48	48	20	24	13	8				Trevor Hill and Performance Report to the Board
Cystoscopy		Trust	83	66	65	63	91	81				Trevor Hill and Performance Report to the Board
Gastrectomy		Trust	41	15	30	33	24	28				Trevor Hill and Performance Report to the Board
Gastrectomy		Trust	16	1	2	0	0	2				Trevor Hill and Performance Report to the Board
PTCA Waiting List		Trust	26	28	26	21	16	0				Trevor Hill and Performance Report to the Board
more than 11 weeks		Trust	29	30	30	27	21	0				
Less than 11 weeks												
Total		1	2	2	6	5	0					
Decision to Admit		PCT	2084	2076	1784	1843	1780	1861				KHOT Which Doctor
Inpatient Waiting List	PCT Specific	PCT	1488	1788	1204	1118	808	922				KHOT Which Doctor
more than 11 weeks		PCT	4097	3613	3038	3871	4284	3824				
Less than 11 weeks		PCT	5886	5372	5140	5056	4680	4748				
Total		72	61	57	48	48	48					
Referral to Treatment Times Admitted 18 week clock stop less than 18 weeks	Trust	282	284	254	364	204	288				Trevor Hill and Performance Report to the Board	
more than 18 weeks	Trust	1987	1042	1034	1122	906	976					
Referral to Treatment Times Non-Admitted 18 week clock less than 18 weeks	Trust	207	8	888	1026	1772	2784					
more than 18 weeks	Trust	302	8	885	1003	1987	2026					
Emergency Bed days	Trust	12127	13431	12545	12784	10384						
Emergency Scrubs Cumulative	PCT Specific	Actual	2753	5501	8124	10238	13786	18675				Trevor Hill and Performance Report to the Board
Plan	PCT Specific	Variance	2861	5450	8181	10207	13821	18654				
			72	51	57	48	175	21				

Elective Books Cumulative	PCT Specific	Actual Plan Variance	2140 2350 -218	4815 5313 -398	7481 7887 -406	10185 10223 -338	13438 13279 -1595	14057 14055 -2	Activity and Finance Schedules	
Outpatients First Cumulative	PCT Specific	Actual Plan Variance	8880 8880 -114	14080 15383 -1273	21883 23540 -1377	28888 30720 -1734	38818 39400 -1581	42880 42881 -1	Activity and Finance Schedules	
Outpatient First DNA	PCT Specific			432	483	487	483	588	512	QMCs Which Doctor
Cancer referrals seen within 2 weeks	Trust	Actual	368	367	362	437	388	415	Trever Hill and Performance Report to the Board	
Cancer referrals not seen within 2 weeks	Trust target 100%	Actual	1	1	0	0	0	0		
Cancer patients commence treatment within 31 days	Trust	Actual	116	89	101	98	88	88		
Cancer patients not commencing treatment within 31 day	Trust	Actual	1	0	0	0	0	0		
Cancer patients commence treatment within 62 days	Trust	Actual	38	40	36	33	36	36		
Cancer patients not commencing treatment within 62 day	Trust Trust target 85%	Actual	1	0	0	0	1	0		
Complaints Survey	Received in month	Trust	37	24	28	32	24	24	Trever Hill and Performance Report to the Board	
% acknowledged within 48 hours (target 100%)	Trust	100%	100%	100%	100%	100%	100%			
% replied within 28 days (target 85%)	Trust	38%	25%	38%	53%	75%				
Outstanding queries from this month	Trust	16	11	16	11	5				
Outstanding queries from previous months	Trust	2	17	17	23	25				
Total outstanding queries end of month	Trust	24	28	32	34	30				
MRSA	Trust	Actual Plan	3	5	2	5	8	8	Trever Hill and Performance Report to the Board	
C DR	Trust	Actual Plan	48	53	40	36	67	67	Trever Hill and Performance Report to the Board	
Epileptic Monitoring	Trust	Actual Plan	30%	31%	31%	33%	31%	33%	Trever Hill and Performance Report to the Board	
Unended Episodes	PCT		1817	1420	1348	788	1087	893	Activity and Finance Schedules	
Planned Procedures not carried out	HNG 822	PCT	132	132	116	116	111	100		
Emergency Re-admission within 28 days	Trust	11.20%	11.40%	11.80%	10.20%	11.20%	8.80%	Trever Hill and Performance Report to the Board		
Cancelling Operations	Trust	2.60%	2.80%	3.30%	3.30%	1.80%	2.70%			
Deaths within 30 days of non-elective surgery	Trust	2.70%	4.80%	7.30%	4.80%	4.40%	5.70%			
Labour Turnover	Trust		13.10%	13.70%	14.00%	14.40%	14.20%	Trever Hill and Performance Report to the Board		
Staff in post	Trust Plan	2372 2336	3346 3338	3337 3338	3322 3338	3302 3338	3276 3336			
KPI's to be spread	Trust									
Top Risks	Trust									
Infection Control	Rating	20+	20+	20+	20+	20+	20	Trever Hill and Performance Report to the Board		
Administrative processes not effectively embedded	Rating	10+	10+	10+	10+	10+	10			
Equal Pay Claims	Rating	9+	8-	8-	8-	8-	8-			
Delivering a Healthy Future	Rating	10+	10+	10+	10+	10+	10			
Health and Safety Inspection Report May 2007	Rating	20+	20+	20+	20+	20+	20			
West Herts Acute PFI	Rating	10+	10+	10	10	10	10			
Achievement of Foundation Trust	Rating									
Failure to achieve emergency care targets	Rating									

Anti-Coagulation Activity 2007-08

		April	May	June	July	August	September	October	November
High Street		24	31	27	36	28	23		
The Surgery		7	5	6	4	3	5		
		31	36	33	40	31	28		
Dacorum	Bennets End	128	166	146	144	163	131		
Dacorum	Boxwell Road	28	51	45	42	45	42		
Dacorum	Coleridge Crescent	112	150	133	125	179	134		
Dacorum	Everest House	18	22	24	17	17	12		
Dacorum	Fernville	3	6	7	10	0	3		
Dacorum	Grovehill	8	9	11	13	9	14		
Dacorum	Haverfield	5	4	14	13	4	11		
Dacorum	Hicks Road	0	1	0	0	1	0		
Dacorum	Highfield	46	48	47	55	53	54		
Dacorum	Lincoln House	11	15	13	16	12	9		
Dacorum	Longmeadow	85	90	84	95	69	72		
Dacorum	Manor Street	2	2	3	2	3	1		
Dacorum	Milton House	25	26	25	16	11	17		
Dacorum	Parkwood Drive	13	16	9	16	28	28		
Dacorum	Rothschild House	0	0	4	2	0	0		
Dacorum	The Archway	88	107	85	109	91	92		
Dacorum	The Nap	1	0	1	0	1	1		
Dacorum	New Surgery Tring	98	110	126	113	147	109		
Dacorum	Woodhall Farm	6	6	7	8	5	4		
		677	829	784	796	838	734		
Hatfield	Burville House	2	3	2	4		3		
Hatfield	Lister House	128	115	114	85	132	107		
		130	118	116	89	132	110		
Hertsmere	Fairbrook	2	1	9	4	5	4		
Hertsmere	Gateways	76	141	105	110	133	93		
Hertsmere	Little Bushey			1	0	0	1		
Hertsmere	Parkfield Medical Centre	99	122	88	104	85	88		
Hertsmere	Schopwick	30	37	37	44	30	34		
Hertsmere	The Grove Medical Centre	0	2	1	2	2	1		
Hertsmere	The Heath Surgery	94	129	81	92	100	74		
Hertsmere	The Red House	15	21	21	17	16	20		
		316	453	343	373	371	315		
Hillingdon	Eastbury	100	112	103	110	120	143		
Hillingdon	Elliott Hall	0	1	0	0	1	0		
Hillingdon	Fields End Road	32	26	28	32	31	23		
Hillingdon	Hatch End	4	3	5	2	3	5		
Hillingdon	Oxford Drive Medical Centre	3	0	5	4	6	3		
Hillingdon	Steven Shackman	7	11	15	12	13	12		
Hillingdon	Cedars Medical Centre	28	25	28	23	29	19		
Hillingdon	Devonshire Lodge	7	5	8	9	4	8		
		181	183	192	192	207	213		
Reading	Calcot	5	10	5	8	1	0		

St Albans	Bricket Wood Medical Centre	42	41	39	40	62	64
St Albans	Colney/Bricket Wood MC	64	78	70	67	95	76
St Albans	Colney Heath	2	2	2	3	1	2
St Albans	Davenport House	25	12	7	8	9	3
St Albans	Grange Street	4	5	4	3	1	4
St Albans	Harvey House	12	19	19	10	20	18
St Albans	Hatfield Road	77	106	91	101	107	122
St Albans	Jersey Farm	1	0	0	0	0	0
St Albans	Lattimore	118	142	102	116	112	112
St Albans	Midway	9	8	15	19	8	8
St Albans	Parkbury House	86	99	98	92	103	100
St Albans	The Elms	19	17	19	44	36	30
St Albans	Health Centre Redbourn	1	3	2	3	3	1
St Albans	The Lodge Surgery	4	4	0	0	0	8
St Albans	The Maltings	0	1	0	1	2	2
St Albans	Village Surgery	21	23	28	18	20	24
St Albans	Village Surgery Amenbury	145	161	128	155	134	142
St Albans	Village Surgery Marford	3	2	3	4	4	4
St Albans	Village Surgery London Colney	94	123	124	116	146	110
		727	846	751	800	863	830
Watford	Abbotswood	13	28	17	17	24	20
Watford	Attenborough	1	1	3	2	4	2
Watford	Baldwins Lane	87	80	75	100	65	80
Watford	Butterwick	97	93	91	109	115	93
Watford	Cassio Surgery	2	2	2	1	1	2
Watford	Chorleywood Health Centre	110	127	119	126	126	120
Watford	Coach House	10	9	8	3	6	2
Watford	Coine House	30	46	44	43	33	29
Watford	Consulting Rooms Oxhey	75	79	77	71	73	62
Watford	Croxley Green	1	0	0	1	0	0
Watford	Gade House	1	1	1	0	1	1
Watford	Garston Medical Centre	90	89	138	116	149	128
Watford	Holywell	0	0	0	12	6	9
Watford	Manor View	43	36	42	44	58	41
Watford	Meadowell	6	5	4	4	6	5
Watford	Murray and Partners	73	82	90	78	87	68
Watford	New Road	102	136	128	141	137	143
Watford	North Bushey	18	24	15	12	30	16
Watford	Northwood Health Centre	3	3	1	2	2	2
Watford	Oxhey Drive	144	153	140	166	147	141
Watford	Prestwick Road	7	4	6	8	4	6
Watford	Sheepcot	75	56	85	84	61	79
Watford	Sutherland House	43	53	40	39	41	34
Watford	The Avenue	1	0	0	1	0	0
Watford	Callowland	119	108	166	146	148	134
Watford	Tudor Surgery	119	108	166	146	148	134
Watford	Upton Road	10	8	6	5	0	3
Watford	Vine House	25	49	45	43	48	40
Watford	Witton House	0	0	0	0	8	2
		1305	1380	1509	1520	1528	1396
		3372	3855	3733	3818	3971	3626
Unidentified		14	32	26	9	44	172
Non Trust		5	16	18	12	13	12
		3391	3903	3777	3839	4028	3810
Per G Vass		3421	3903	3777	3839	4028	3810

Pacemaker Follow up Attendances 2007-08
Months 1-6

PCT	Total
Barnet	1
Brent	2
Bucks	8
Harrow	6
Hillingdon	5
Luton	1
East Herts	6
West Herts	749
	778

LIMITED CLINICAL EFFECTIVENESS
CONFIRMATION OF REASON FOR TREATMENT

Date: Date seen in out patients: NHS Number: Hosp. Number:	Patient Label
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PROPOSED PROCEDURE

Tonsillectomy
Myringotomy
D and C
Hysterectomy
Lower Back Surgery
Varicose Veins
Upper GI Endoscopy

CLINICAL JUSTIFICATION (STATE RELEVANT CLINICAL GUIDANCE E.G. NICE, BEDS & HERTS PRIORITY FORUM)

Please tick appropriate indication

Tonsillectomy:-

5 episodes acute sore throat in last 12 months documented in the notes
or
patients with one episode of quinsy documented in the notes
or
diagnosed sleep apnoea likely to be cured with tonsillectomy

Myringotomy:-

12 month loss of more than 25 decibels documented in the notes
or
more than 6 episodes of acute otitis media in 12 months documented in the notes
or
developmental impairment documented in the notes

D and C and Hysterectomy:-

Inconclusive ultrasound investigation
or
Endometrial ablation
or
Other treatments unsuccessful

Lower Back Surgery:-

Conservative management for at least 4 weeks has failed
or
Severe back pain exists after two years of an active rehabilitation programme

Varicose Veins:

If a patient is bleeding from a varicosity that has eroded the skin and documented in the notes
or
If a patient has bled from a varicosity and is at risk of bleeding again and documented in the notes
or
If a patient has an ulcer which is progressive and/or painful despite documented treatment
or
If a patient has an active or healed ulcer and/or progressive skin changes including varicose eczema, lipodermatosclerosis, moderate to severe oedema that may benefit from surgery, or in the opinion of the clinician is at high risk of significant future complications as documented in the notes.
or
If the patient has recurrent superficial thrombophlebitis documented in the notes.

Upper GI Endoscopy:**Urgent endoscopy for patients of any age with dyspepsia**

If a patient has chronic gastrointestinal bleeding documented in the notes
or
There is progressive unintentional weight loss documented in the notes
or
There is progressive difficulty in swallowing documented in the notes
or
There is persistent vomiting documented in the notes
or
There is iron deficiency anaemia documented in the notes
or
There is an epigastric mass or suspicious barium meal documented in the notes
or
Patient aged 55 and older with unexplained and recent onset dyspepsia on its own that is persistent despite treatment as documented in the notes

Letter 1

Letter for Discharging the patient

Dear Dr;

Having reviewed your patient in clinic today, I consider it appropriate to discharge them to the care of their GP. I have notified the patient of my decision. If there is any change in the patient's condition or you feel the patient needs a further outpatient appointment, I will be happy to review the patient in clinic again.

Sincerely,

Letter 2

Letter detailing the need for more follow ups

Dear Dr;

I have reviewed your patient in clinic today and feel that this patient would benefit from further follow up appointments with me. The reason for this is that and I feel the care plan for the patient should include the following

The patient however, has reached the commissioned level of activity from the PCT in terms of the follow up ratio for this clinic. If I do not hear from you accepting the discharge and transfer of clinical care I am happy to keep seeing this patient as indicated above and will accept the PCT to pay the Trust for this work.

Yours sincerely

Elective Back Procedures – WHHT

Background

Mr Dyson is the only surgeon within the Trust who performs back surgery, varying from Complex cases PLIF to Discectomy.

Since the reorganisation of the Orthopaedic services Mr Dyson has lost a theatre session from St Albans, which has moved to WGH to accommodate Trauma and Complex cases. This list is being populated with patients requiring back procedures and who also need to be treated in WGH because of their medical status. This is problematic with the competition for beds due to the emergency work going through Watford.

Sessions scheduled for Mr Dyson are:

Thursday afternoon and evening weekly at SACH

Monday morning alternate weeks (1/3/5/7) at WGH

Current situation

To meet the 17-week wait in October there are 15 outstanding patients.

To meet the 14-week wait in Nov there are 36 outstanding patients.

All sessions for October are booked and 4 sessions during November to be booked which should take up 4 patients.

During October & November there are 14 sessions available in SACH and 3 in WGH.

Future

The requirement to treat the remaining 32 patients by the end of November will be to run at least an additional 16 sessions.

Mr Dyson's availability:

Monday all day (OPD on weeks 2/4/6/8 in the afternoon)

Thursday all day (OPD Thursday morning weekly)

Wednesday afternoon

(4 sessions will be lost in November due to A/L and Court appearances)

Mr Dyson has given a name of a Ben Taylor who maybe able to come in and do some work for us he will forward me his contact number.

Current status

High risk that 15 patients will breach 17 weeks at the end of October

Actions to be taken to minimize these breaches

- Identify empty theatre sessions at SACH – 11th Oct 07
- Contact Ben Taylor when number received – 11th Oct 07
- Potentially reorganise theatre sessions to provide capacity – 19th Oct 07
- Individual tracking of each of these patients through the system
- Ring fencing beds for the patients being treated in Watford to ensure admission
- Locate another back surgeon to work in the trust